



Quality Policy

The Mission Statement of DSD Construction Ltd is:-

“Our commitment to quality and continual improvement through collectively promoting and implementing the procedure within the quality system”.

It is the aim of DSD Construction Ltd is to ensure that the quality of work provided by the company satisfies the agreed customer requirements.

To achieve & maintain the required standard, it is the responsibility of all management staff to constantly recognise & promote the quality systems in place through customer feedback, internal audits, contract reviews, to enable this to be relayed throughout the company’s staff & workforce.

In order to attain the required standard, it is imperative that management recognise and adequately set aside sufficient resources for the development and training of all employees and to ensure that a high standard is achieved and maintained.

It is a fundamental requirement of all employees and contractors, both individually and collectively to strive to adhere to the above statement.

DSD Construction Ltd is committed to complying with ISO 9001:2015 and NHSS 16.

Targets

- *Improve on-time delivery performance through better planning and resource management.*
- *Improve on the amount of Customer Feedback forms returned.*

Senior management will review this policy annually and establish Quality objectives and targets that are consistent with the company’s current policy commitments and his communicated this policy to all staff.

Signed:

A handwritten signature in black ink, appearing to read 'Shaun Nugent', written over a horizontal line.

Date: 01.02.19

Shaun Nugent - Managing Director